

QUALITY HEALTH PLANS OF NEW YORK - H2773
2015 Medicare Star Ratings*

The Medicare Program rates all health and prescription drug plans each year, based on a plan's quality and performance. Medicare Star Ratings help you know how good a job our plan is doing. You can use these Star Ratings to compare our plan's performance to other plans. The two main types of Star Ratings are:

- 1) An Overall Star Rating that combines all of our plan's scores.
- 2) A Summary Star Rating that focuses on our medical or our prescription drug services.

Some of the areas Medicare reviews for these ratings include:

- How our members rate our plan's services and care;
- How well our doctors detect illnesses and keep members healthy;
- How well our plan helps our members use recommended and safe prescription medications.

For 2015, **QUALITY HEALTH PLANS OF NEW YORK** received the following Overall Star Rating from Medicare.

***Not enough data available**

We received the following Summary Star Rating for **QUALITY HEALTH PLANS OF NEW YORK'S** health/drug plan services:

Health Plan Services:	Not enough data available
Drug Plan Services:	Not enough data available

The number of stars shows how well our plan performs.

- | | |
|-------|---------------|
| ★★★★★ | excellent |
| ★★★★ | above average |
| ★★★ | average |
| ★★ | below average |
| ★ | poor |

***Some contracts do not have enough data to rate performance.**

Learn more about our plan and how we are different from other plans at www.medicare.gov.

You may also contact us **7 days a week from 8:00 a.m. to 8:00 p.m. Eastern time at 877-233-7058 (toll-free) or 711 (TTY)**, from October 15 to December 7. Our hours of operation for the rest of the year are **Monday through Friday from 8:00 a.m. to 8:00 p.m. Eastern time.**

Current members please call **877-233-7058 (toll-free) or 711 (TTY).**

*Star Ratings are based on 5 Stars. Star Ratings are assessed each year and may change from one year to the next